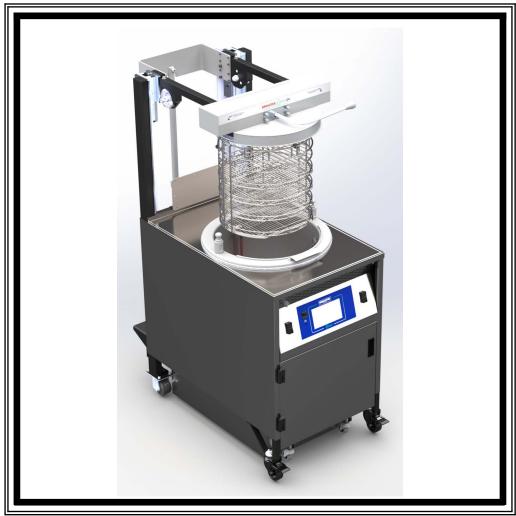


# **OPERATION MANUAL**

BROASTER® E-SERIES 24
PRESSURE FRYER

Be sure ALL installers read, understand, and have access to this manual at all times.



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# **Broaster Company**

2855 Cranston Road, Beloit, WI 53511-3991 608/365-0193 broaster.com

Design Certified: cULus & EPH

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#### FOR YOUR SAFETY

Do not use or store gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.

#### **▲**WARNING

Improper installation, adjustments, alteration, service or maintenance can cause property damage, injury or death. Read the installation, operating and maintenance instructions thoroughly before installing or servicing this equipment.

For the sake of safety and clarity, the following words used in this manual are defined as follows:

**A** DANGER

Indicates an imminently hazardous situation which, if not avoided, could result in serious injury or death.

**AWARNING** 

Indicates a potentially hazardous situation which, if not avoided, could result in serious injury or death.

**ACAUTION** 

Indicates a potentially hazardous situation which, if not avoided, could result in minor injury, property damage or both.

All adjustments and repairs shall be made by an authorized Broaster Company representative.

Failure to read and understand this manual completely could result in serious injury or death. Be sure ALL operators read, understand and have access to this manual at all times.

Rags or paper containing cooking oil can catch fire if exposed to heat. Laundering will not remove the oil. Dispose of all oil-soiled papers and rags in a trash container that is in a ventilated area away from all cooking equipment or other heat sources such as direct sunlight.

If at any time the POWER ON light does not turn off when the power switch is moved to the OFF position, disconnect the power to the fryer and contact your local Broaster Company representative for service immediately.

**AWARNING**DO NOT operate unit without filter pan and filter pan cover in its proper position. Filter pan cover must be wiped clean after each filtering cycle.

Make sure Pressure Relief Valve and Pressure Gauge ports on bottom of cover are clear of any oil or grease buildup.

Make sure Pressure Relief Valve and Pressure Gauge ports on bottom of cover are clear of any oil or grease buildup.

Make sure a restraining device is used that complies with the Standard for Commercial Gas Ranges, ANSI Z83.11/CSA 1.8 to guard against transmission of strain to the gas connectors.

Failure to restrain the fryer could allow it to move, causing hot shortening to spill out, or a possible break in the gas line causing an explosive condition.

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# **SERVICE NOTES**

# 1 - WARNING SIGNS

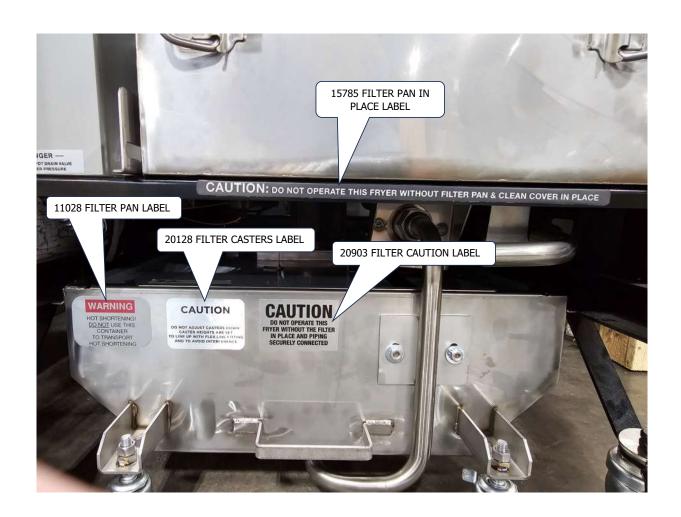
When servicing a Broaster<sup>®</sup> pressure fryer, be sure all safety devices and warning signs are in place and legible. If not, the Broaster Company should be notified in writing of the lack of warning signs and the existence of an unsafe condition.

If you need replacement warning signs or manuals, contact an authorized Broaster Company representative or the Broaster Company Service Department at:

(608) 365-0193







# 2 - ELECTRIC POWER SUPPLY

The ES24E is designed to operate on 3-phase input ONLY. DO NOT connect to 1-phase power.

Many sections in this manual pertain to checking and repairing electrical components. High voltage will be encountered in several instances. Only persons trained and equipped for checking high voltage shall undertake such repairs.

If no component operates, check main power supply. Be sure main circuit breaker is ON and main fuses are good. Input Voltage Specifications:

ES24G

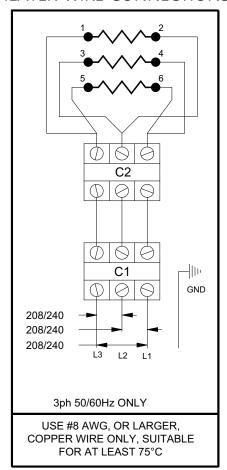
ES24E 208 or 230 VAC, 3PH

Perform the following if unit will not turn on:

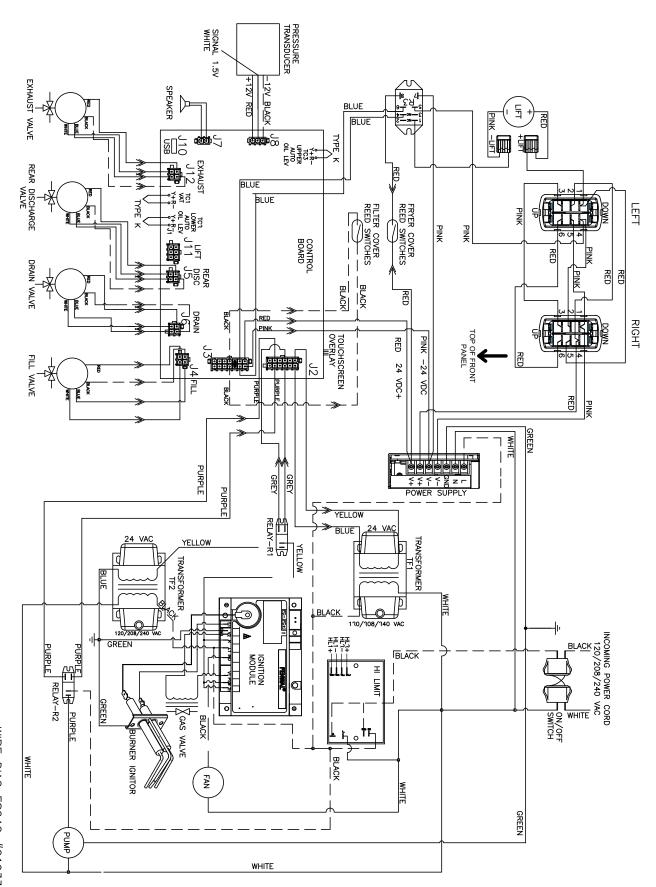
120 VAC, 1PH

- 1. Disconnect main power supply.
- 2. Be sure all connections are tight. If power supply is proper, see TROU-BLESHOOTING section.

#### **HEATER WIRE CONNECTIONS**

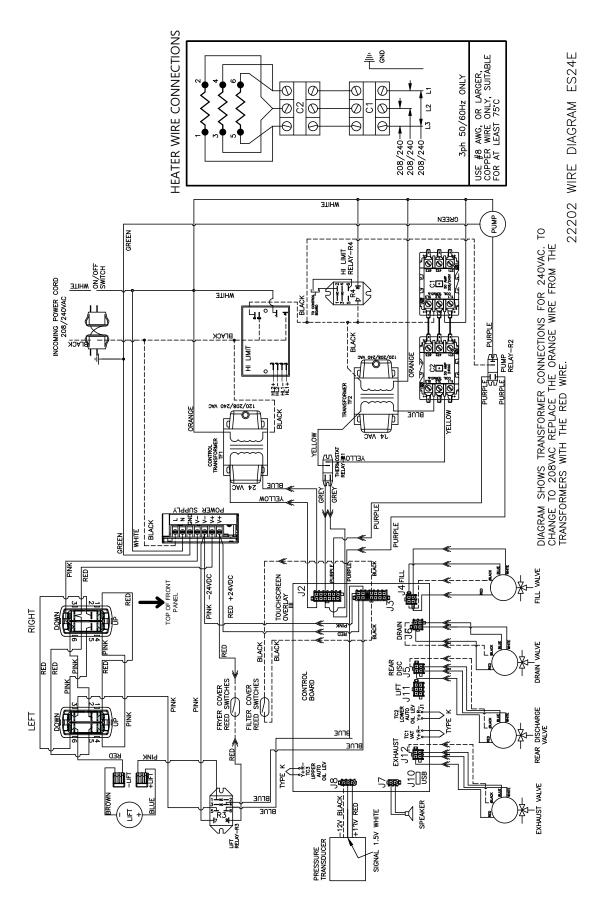


#### **ES24G Wiring Diagram:**



WIRE DIAG ES24G #21933

#### **ES24E Wiring Diagram:**



2-3 broaster.com Manual #18316 4/24

# 3 - SOLID STATE CONTROL PANEL



#### SMART TOUCH FAMILIARIZATION

- 1. **Power Switch:** This switch has two positions: ON (UP) or OFF (DOWN).
- 2.**Touch Control Screen:** Touching this screen controls the many options of the fryer.
- 3. **Dual Cover Lift Switches:** These switches control the cooking well cover. Both for down, one for up.

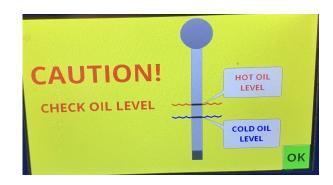
#### **INITIAL SETUP:**

On initial power up you may be asked to enter the current date and time, and verify the Serial Number. If the date and time entry screen appears press the box after "Month" and a keypad will appear. Enter the number of the month and press the enter key. Repeat this action for the Day, Year, Hours, Minutes, AM and PM boxes. When finished press the green OK button in the bottom right corner of the screen. The next display will ask you if this date should be used to establish the warranty start date. Press the green OK button.

You will then see a display asking you to verify the serial number of your fryer. Enter the serial number using the keyboard and press enter.

The date/time display and the serial number display will not appear again when the power switch is turned off and back on.

A CAUTION screen will appear to remind you to check the oil level before the heating elements or burner are activated. If the oil is at the proper level, press the green OK button in the bottom right corner of the screen.



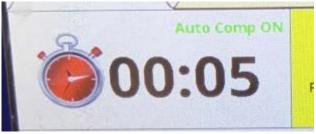
# **COOK TAB**

Along the top of the screen are four tabs (Cook, Manage Oil, Setup and Help) to help you setup and use your fryer.



This tab is the main working screen. From this screen you can set the Cook Cycle Time, Cook Temperature, or select a Product Preset.

**CookTime Display:** 



The cook time is indicated in the box next to the clock face. To change the time press the time display twice and a keypad will appear.

Enter the cook time for the product you are cooking, as you enter the time it will appear above the keypad. To save this time press the enter key and the new time will be entered and the keypad will disappear. If no entry is made or the enter key is not pressed within 25 seconds, no change is made to the time.

When a cooking cycle is started the box

below the cook time turns yellow and shows the amount of time remaining in the cycle. The right box displays "CUSTOM". The word "CUSTOM" also replaces the tabs across the top of the display. "CUSTOM" indicates you are in manual cooking mode.

At the end of the cycle the left box alternates between red and white, the alert sounds and continues until the exhaust valve opens automatically.

#### **Auto Comp**

In the upper right corner of the cook time display is the Auto Comp indicator. It will be black if Auto Comp is off and green if Auto-Comp is on.

To turn Auto Comp on or off press the cook time display twice. When the keypad appears the Auto Comp toggle switch is in the upper right corner of the keypad. If the button is red Auto Comp is off, if it is green Auto Comp is on. Press the Auto Comp button to change it then press the enter key.

The Broaster Company recommends Auto Comp should be on when cooking a load of product.

The temperature is indicated next to the thermometer.



When the fryer is turned on in the morning this box will be yellow and "Heat On" will be displayed. The temperature will alternate between "LOW" and the set temperature until the oil temperature reaches the set temperature.

There are other times when this will occur;

- 1. Anytime the temperature is changed.
- 2. After a filtering cycle.
- 3. When a preset is selected and the oil temperature is not at the preset temperature.

In any of these cases when the oil temperature reaches the set temperature the box turns green indicating the oil is up to the set temperature.

The temperature shown in this box can be either the "Set" temperature or the "Actual" temperature as indicated above the thermometer. To change from one to the other press and hold anywhere in the temperature box for 3 seconds. An alert will sound when you press the box and a second alert will sound when the change is made.

To set the temperature, press the temperature box twice and a keypad will appear. Enter the temperature for the product you want to cook, as you enter the temperature, it will appear above the keypad. To save this temperature press the enter key.

# **Select Preset Display:**

# Select Preset

There are 2 "Select Preset" boxes.

All of Broaster Company's products are preloaded into the memory of the control and can be selected when you want to cook that product. The cook time and cook temperature for that product will be automatically entered in the Time and Temperature displays. To select a product, press the preset box and a menu of the products will be displayed. Tap the product you wish to select. If the wrong product comes up, don't worry! Tap the preset box again and the menu will reappear.

When the item has been selected a picture of the item will appear in the left box and a description of the item will appear in the right box. When a cook cycle is started the left box turns yellow and the time remaining in the cycle is displayed. The picture moves to the right box.

If the menu item to be cooked uses a different temperature the temperature box will either remain green meaning it is all right to start a cook cycle or it will turn yellow meaning the temperature is too low to start a load. Wait until the temperature display turns green before starting a cook cycle.

When the temperature box is green, lower the product into the well and close the cover for auto start of pressure cook or touch start for open fry. This will start the cycle timer counting down. When the load is done an alert will signal that the cooking cycle is complete.

#### **Loads Cooked:**

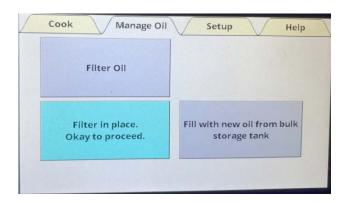
# 06 Loads Cooked

This indicates how many cook cycles have been completed since the last time the counter was reset, or the oil was filtered if the Auto Filter feature is turned off. The maximum cook cycles between filter cycles is 10.

After filtering, this number can be reset to 0 by tapping the box twice or if Auto-Filter is disabled, running a manual filter cycle will reset this counter to 0.

# **MANAGE OIL TAB**

This tab has three rectangular areas with the following designations; Filter Oil, Filter in place. Okay to proceed, and Fill with new oil from bulk storage tank.



When the Manage Oil tab is selected and the filter pan is not in place, the only screen you can see is the manual filter screen with the Oil Pan Not in Place warning flashing red and yellow.



If the filter pan is in place, the Filter in Place, Okay to proceed field will be highlighted.



SEE SECTION 8 - COOKING OIL CARE AND FILTERING before starting the pump motor.

#### Filter Oil

When this area is pressed the Start/Stop Filter Pump screen appears.





A CAUTION message will appear whenever the filter pan is not in place. For safety purposes, the drain valve can only be opened by pressing and holding the Open Drain Valve button for 3 seconds.

Press and hold the green **Open Drain Valve** button to drain the cooking oil into the filter pan. When the cooking oil is completely drained from the cooking well, press the Start Pump button.

When the **Start Pump** button is pressed the filter running display appears as shown. The **Start Pump** button changes to **Stop Pump** and the **Open Drain Valve** button will change from green to red and will say **Close Drain Valve**.



The timer in the middle of the screen starts counting up. When the timer reaches 5:00 minutes an alert sounds and a reminder flashes. To silence the alert, press the button with the speaker on it.

Press the **Close Drain Valve** button to return the filtered oil to the cooking well.

Allow the filter pump to run until it is pumping bubbles into the cooking well for 20-30 seconds. Press the **Stop Pump** button to stop the pump.

To return to the Cook Tab, press the back arrow button in the upper left corner. The Caution Display will appear advising the oil level be checked. If the oil level is OK press the green OK button.

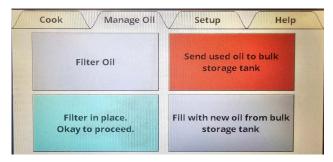
# Fill with new oil from bulk storage tank

1. Select "Fill with new oil from bulk storage tank"

# Fill with new oil from bulk storage tank

- 2. Screen will display "Initializing Fill Valve" you will hear the Fill Valve moving.
- 3. Press and hold Start Pump, release when a the desired oil level.

## Send Used Oil to Bulk Storage Tank.



When the red field is touched, the drain and rear disposal valves will open and the pump start screen will appear.

Press Start to begin pumping oil to the bulk disposal system.

The pump will start and a timer will count up to a maximum of 5:00. Press Stop when all the oil has been removed from the cooking well. Check when complete to make sure filter pan is completely empty of oil.

Press the button indicated by the X in the upper left corner to exit to the Manage Oil tab. The valves will close and the Manage Oil tab screen will appear.

# **SETUP TAB**

This tab may or may not be secured. If it is unsecured the Pin Disabled display will appear as shown below. Press the OK button to continue.



If this tab is secured the Enter Pin display will appear as shown below.



If the Pin number is known, press the box and a keypad will appear. Enter the PIN number and press Enter.



# **Setup Display:**



#### **Time & Date Adjustment:**

Pressing this option opens the Set Date & Time display.

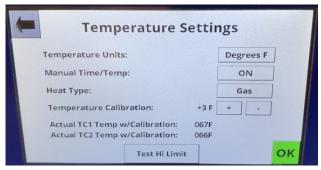


To set the date and time, press the box after "Month" and a keypad will appear. Enter the number of the month and press the enter key. Repeat this action for the Day, Year, Hours, Minutes, AM and PM boxes. When finished press the green OK button or the changes will not be saved.

To leave this display without making a change press the arrow in the upper left corner.

#### **Temperature:**

If the Service Pin has been entered, pressing this option opens the Temperature Settings Display.



**Temperature Units** can be set to either Degrees F (Fahrenheit) or Degrees C (Celsius).

Pressing the Degrees box switches the units.

**Manual Time/Temp** can be set to ON or OFF. Setting it to ON allows changing the time, temperature, and pressure state of the recipe to a custom recipe. Setting it to OFF, only the preset recipe settings are available.

Pressing this box switches the ON/OFF setting.

**Heat Type:** This is to set the controller for the type of input the fryer uses, either GAS or ELECTRIC. Pressing this box switches the input.

**Temperature Calibration:** This is used to offset the difference between the measured temperature by a thermometer and the oil temperature indicated on the controller.

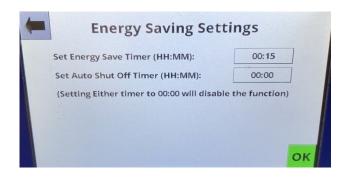
If the temperature indicated by the thermometer is higher then the controller press the + button to equal the temperature difference.

If the temperature indicated by the thermometer is lower then the controller press the - button to equal the temperature difference.

The TC1 and TC2 temperatures only indicate calibrated temperature at the thermocouples.

#### **Energy Save Setting:**

pressing this option opens the Energy Saving Settings display.



<u>Set Energy Save Timer:</u> When a time is set for this function. The fryer will go into energy save mode when the specified idle time has elapsed.

When the fryer goes into energy saving mode the oil temperature will drop to 270° F (132° C) and remain there until the fryer is prompted by pressing the green OK button to resume the normal cooking temperature.

When the green OK button is pressed, the display returns to the normal Cook Tab and the temperature will be yellow. LOW and SET TEMP will be alternating. **DO NOT** start cooking until the temp display is green.

#### Set Auto Shut Off Timer:

When a time is set for this function. The control will shut off all heaters after the specified time, and the display will indicate the fryer is in Auto Shut Off mode.

Follow the instructions on the screen to resume use of the fryer.

For either of these options set the desired time by pressing the time button. A keypad will appear. Enter the desired time. As you enter the hours and minutes they will appear above the keypad. When the time is entered press the green OK button.

#### Pin Maintenance:

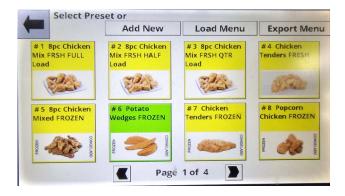
Pressing this option opens the PIN Maintenance display.



When the unit is installed there is no PIN set. To set a pin press the box next to PIN and the key pad screen will appear. Set the 4 digit pin you want and press enter. Press the box next to PIN on/off to turn the PIN on.

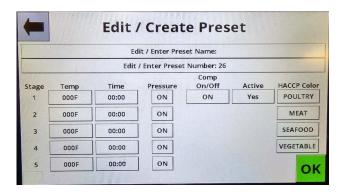
#### **Presets:**

Pressing this option opens a list of products with a picture of the product and the recipes pre-loaded.



#### Add new

Pressing the Add New button opens a display to enter a new product to the menu list. This display is similar to the Edit display except all information must be added.



Edit / Enter Preset Name bar: When this bar is pressed a Typewriter keyboard appears. Enter the name of the new product and press enter on the keyboard. The name of the new product will appear in this box.

The Preset Number automatically defaults to the next number after the last item on the list. This can be changed by pressing the Edit/Enter Preset Number bar and entering the number where you want this item to appear.

Set the cook temperature, cook time, and pressure the same way as when editing a preset.

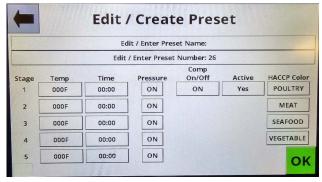
To enter up to five cooking stages, repeat steps above for each desired cooking stage.

Set Auto Comp and Activity accordingly.

Set the HACCP color to the type of product being added.

Press the green OK button to save the new product.

To edit any of the products, press the item once and the Edit/Create Preset display appears.



Here you can edit the name of the product, change its position on the list, set the cook time and temperature, set Auto Comp to be on or off during the cooking cycle, whether or not this item should be active as a preset on the Cook Tab, and whether its a pressure or non-pressure recipe.

#### **Name Edit:**

To edit the name of the current product press the Edit/Enter Preset Name bar and a typewriter keyboard will appear.



The cursor will be at the end of the name. To change the name press the BACK arrow button and the cursor will delete the name one letter each time the BACK button is pressed.

Delete the letters until you get to the place where you want to start making the change. To get the numbers and symbols to come up press the Symbol key.

When you have completed entering the new name press the ENTER key.

#### **Position Edit:**

To change the position of this item on the menu list, press the Edit/Enter Preset Number bar and a number pad will appear. Enter the number of the position you want this item to appear on the menu then press the ENTER key.

#### **Temp Edit:**

To edit the temp setting, press the temp button next to the appropriate stage, and a number pad will appear. Enter the desired cooking temperature and press the ENTER button.

The temperature range is 250° F to 375° F

NOTICE If a number is entered and the ENTER button is not pressed within 30 seconds the number pad will disappear and no changes will be saved.

Repeat this procedure for stages 2 thru 5 as necessary.

#### **Time Edit:**

To edit the Time setting, press the time button next to the appropriate stage, and the number pad will appear. Enter the desired cooking time and press the ENTER button.

**Note:** If a number is entered and the ENTER button is not pressed within 30 seconds the number pad will disappear and no changes will be saved.

#### Comp On / Off:

This button toggles Auto Comp on or off.

#### **Active:**

This button allows the item to be shown in the preset menu list of the Cook Tab. If the button says Yes the item appears on the list if No it does not. You can quickly tell when a product is not active because the name and number of the item will be grayed out.

#### **Menu Transfer:**



The Smart Touch control allows a revised menu to be transported from one fryer to other fryers which also have a Smart Touch control. This is done from the Preset setup screen using the Load Menu and Export Menu buttons along the top of the display.

#### Load menu:

Menu changes that have been downloaded to a flash drive can be loaded onto another fryer with the same controller.

Plug the flash drive into the USB port in the front panel above the control panel. Press the Load Menu button on the Preset menu display.

When the display appears there may be more than one menu. Press the bar for the menu you want loaded and a "Loading Menu..." box will appear with a progress bar.

When the menu is loaded a box will appear saying "Menu Loaded". Press the OK button and the Preset display will appear.

Remove the flash drive from the USB port.

#### **Export menu:**

When you make changes to the menu on one fryer and want to put the same menu on other fryers with the Smart Touch Control you can export the revised menu from this fryer to the flash drive and load it onto the other fryers.

Plug the flash drive into the USB port in the front panel above the control panel. Press the Export Menu button on the Preset menu screen. The control will ask you for a filename. Press the Enter Menu File Name bar and a keyboard will appear. Enter a name you will recognize then press the ENTER Button.

# NOTICE

The file name can only be 8 characters long.

When the ENTER key is pressed a box will appear that says Exporting Menu... with a progress bar. When the export is complete the box will say "Menu Exported". Press the OK button and the Preset screen will reappear.

Remove the flash drive from the USB port.

#### Oil management:

Pressing this option opens the Oil Management screen.

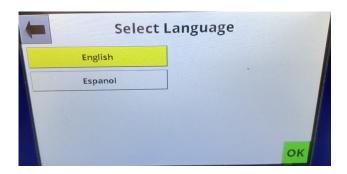


The time to auto-filter and the filter run time feature can be adjusted here in 10 second intervals. The filter evacuation time at the end of auto-filtering can also be adjusted in 30 second intervals.

Pressing the "Oil Changed Today" bar enters today's date and time as a reminder when the oil was last changed. This also resets the "Cycles Since Last Filtered" counter to 00 on the Cook Tab if Auto Filter is disabled.

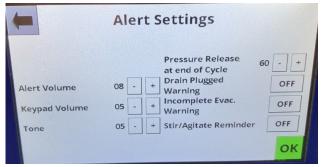
#### **Language selection:**

Pressing this option will allow you to change the language used in all displays.



#### **Alert settings:**

Pressing this option allows you to set conditions for several features.



The numbers left of the boxes indicate the current setting. They can be changed by pressing the "-" or "+" buttons.

Filter Reminder Cycles: This sets the number of cook cycles between each oil filter cycle. The Broaster Company recommends 5 cook cycles, however, you can set it as you desire. A setting of "0" will disable the filter reminder screen. This setting is only present if Auto Filter is disabled.

<u>Alert Volume:</u> This should be set loud enough to be able to hear it above any other noises in the kitchen.

**Keypad Volume:** It should be loud enough to hear while making changes in front of the fryer or when operating the fryer.

**Tone:** There are a range of tones from low to very high. Chose the one that suits your operation.

<u>Pressure Release at End of Cycle:</u> This setting determines when to release the pressure before the end of the cook cycle. This should be 30 seconds minimum.

<u>Drain Plugged Warning:</u> This controls whether the unit warns the operator that the drain may be clogged.

Incomplete Evacuation Warning: This controls whether the unit warns the operator that the oil may not have fully returned to the cooking well after the auto-filter evacuation time has expired.

After making the adjustments on this display press the green OK button to save the entries.

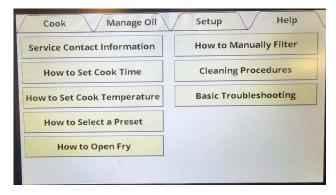
<u>Stir/Agitate Reminder:</u> This alert appears when the following 3 conditions occur.

- 1. When the fryer is first turned on in the morning, this reminder will appear after the oil comes up to the set temperature.
- 2. After a filter cycle has been completed this reminder will appear after the oil comes up to the set temperature.
- 3. If the fryer has been setting idle for 2 hours or longer this reminder will appear to alert you to stir the oil to get it to a uniform temperature.

After making the adjustments on this display press the green OK button to save the entries.

To go back to the Cook display either press the "Exit Setup" button or the Cook Tab.

# **HELP TAB**



Pressing any of these procedures brings up the instructions to perform that procedure.

They are available at any time to help you set up the control to cook product.

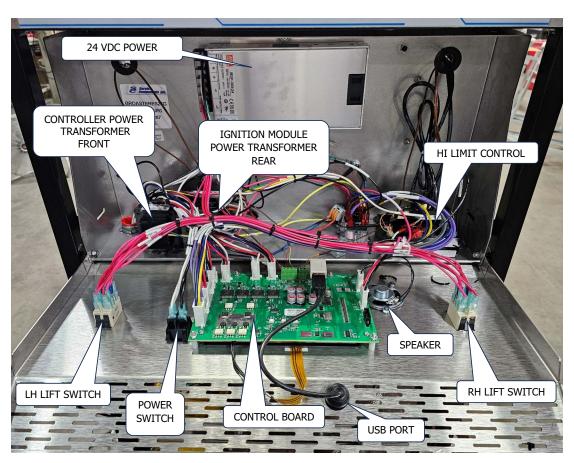
# 4 - POWER INPUT BOX

#### **ACCESS FOR SERVICE**

- 1. Disconnect main power supply.
- 2. Remove the retaining screws from the top of the control panel and use the tabs to pull the top of the panel out and swing down to the service position.



# **COMPONENTS**



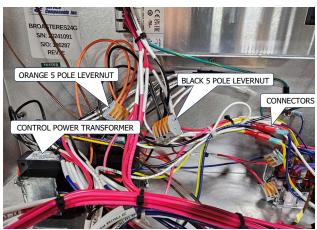
#### **24 VDC POWER SUPPLY**

- 1. See ACCESS FOR SERVICE (pg 4-1).
- 2. Disconnect wires from old power supply one by one and connect them to the new power supply.
- 3. Remove mounting nuts and remove old power supply.



4. Install new power supply, with wires connected, with mounting nuts.

#### **CONTROL POWER TRANSFORMER**



Provides power to the controller. It is located on the floor of the power input box on the left side toward the front.

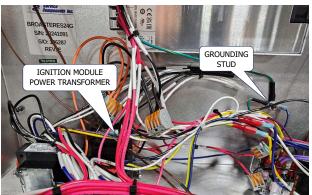
- 1. See ACCESS FOR SERVICE (pg 4-1)
- 2. Disconnect the black wire from the black 5 pole levernut.

- 3. Disconnect the orange wire from the orange 5 pole levernut.
- 4. Disconnect the blue and yellow wires at the connectors.
- 5. Remove mounting nuts and remove transformer.



6. Install new transformer in reverse order.

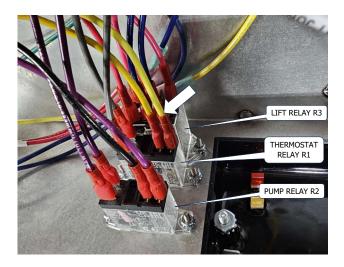
#### **IGNITION MOD POWER TRANSFORMER**



Provides power to the burner ignition module. It is located on the floor of the power input box on the left side toward the back.

- 1. See ACCESS FOR SERVICE (pg 4-1)
- 2. Disconnect the black wire from the black 5 pole levernut.
- 3. Disconnect the orange wire from the orange 5 pole levernut.
- 4. Disconnect the blue wire from the grounding stud.

5. Disconnect the yellow wire from the thermostat relay R1.



NOTICE

The front transformer may need to be dismounted to get to the mounting nuts of this transformer.

Remove mounting nuts and remove transformer.



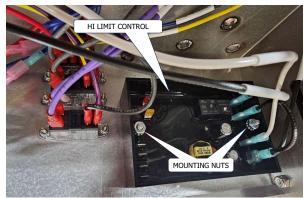
7. Install new transformer in reverse order.

#### **HI LIMIT CONTROL**

This control disables all power to the controls if the temperature of the oil goes above the set point of the control.

- 1. See ACCESS FOR SERVICE (pg 4-1)
- 2. Disconnect all wires from control. Make a note of each wire connection.

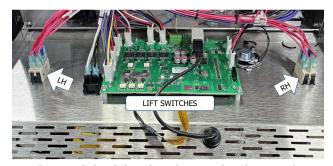
3. Remove the mounting nuts from the control.



 Install new Hi Limit control in reverse order.

#### **LIFT SWITCHES**

These switches operate the cover lift system.



- 1. See ACCESS FOR SERVICE (pg 4-1)
- 2. Disconnect wires from switch being replaced. Make note of the connection of each wire.
- 3. To remove switch depress the tabs on each end of the switch while putting pressure on the switch to push it out of the panel.

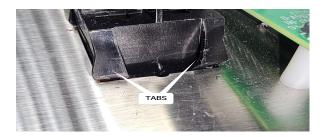


3, Install new switch in reverse order. Reconnect wires to switch.

#### **POWER SWITCH**

This switch is the main power switch.

- 1. See ACCESS FOR SERVICE (pg 4-1)
- Disconnect the black and white wires from the switch. Make note of the wire connections.
- 3. Push in on the tabs, top and bottom, while applying pressure on the switch to push switch out of panel.



- 4. Install new switch in reverse order.
- 5. Reconnect black and white wires to switch.

#### **USB PORT**

This port is used for uploading a program that has been changed or to install a new program into the control.



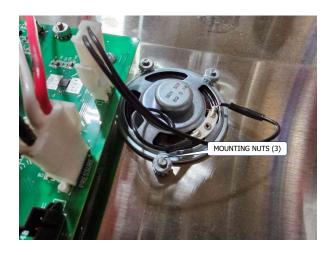
1. See ACCESS FOR SERVICE (pg 4-1)

- 2. From the front of the panel unscrew the protective cap, then remove the nut holding the port in place.
- 3. Disconnect the USB cord from the controller.



#### **SPEAKER**

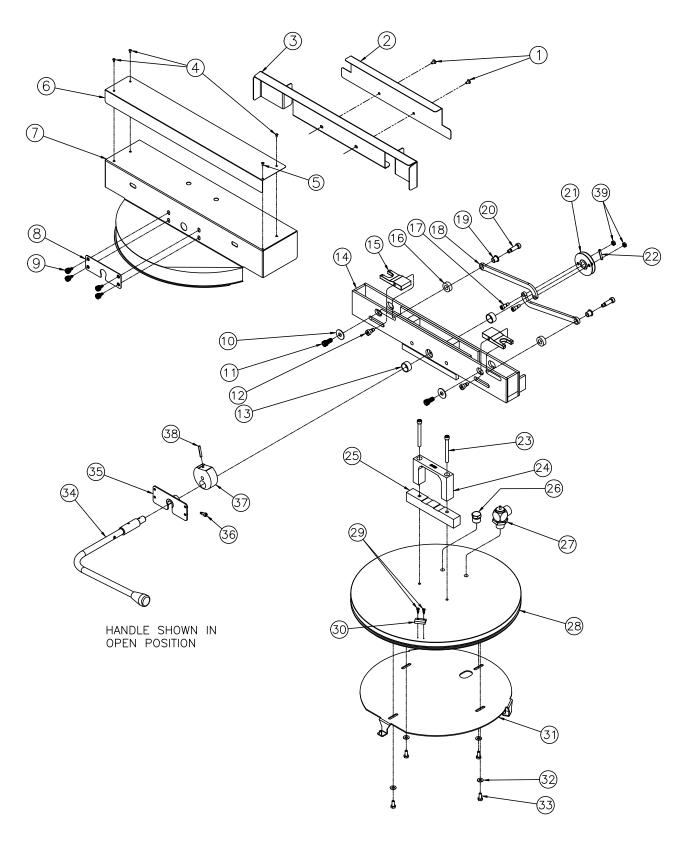
1. See ACCESS FOR SERVICE (pg 4-1)



- 2. Unplug speaker wire from control.
- 3. Remove the 3 mounting nuts.
- 4. Lift out speaker.
- 5. Install new speaker in reverse order.

# 5 - COVER AND YOKE

# **FAMILIARIZATION**



5-1 broaster.com Manual #18316 4/24

#### **ACCESS FOR SERVICE**

- Raise the cover to it's full open position.
- 2. Remove four screws (33), four washers (32) and Basket Hanger Plate (31).
- Place a support across the well and lower cover to a position 1" above support to prevent cover from dropping onto the cooking well.
- 4. Remove the screws (1) from the back of the yoke bar and set aside.
- 5. Remove the Splash Shield Catch (2) and the Splash Shield Back Panel (3) and set them aside.
- 6, Unscrew the four screws (9) in the Washer Plate (8) and lift off of Handle (34).
- 7. Slide Splash Shield (7) toward the bend in handle (34).

## Removal of cover and yoke assembly:

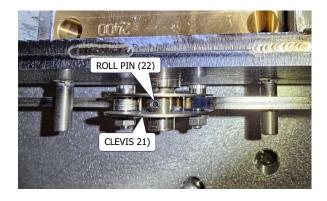
- 1. Raise cover to it's full up position.
- 2. Remove two screws (11) and two washers (10).
- Carefully slide cover assembly toward front of unit until it drops onto the support.

ACAUTION Cover Assembly is very heavy. DO NOT allow cover assembly to fall off the support. Serious injury or damage to the unit may result.

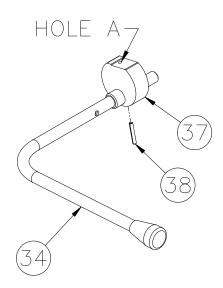
- 4. Perform maintenance.
- 5. Reassemble in reverse order.

#### **COVER AND YOKE DISASSEMBLY**

- Remove two cover bolts (23).
- 2. Lift yoke bar up. The cover (28) and spacer block (25) will remain.
- 3. Remove lifter box (24).
- 4. Rotate cover handle to the OPEN position.
- 4. Using a 3/16" pin punch drive roll pin (22) out of clevis (21).



5. Locate hole A in the flat of cam (37).



 Insert a 1/8 inch pin punch into hole A and drive out the grooved pin. Remove handle from cam.

Be sure to note the posi-NOTICE tion of the cam to the handle. Use a stiff wire to tie the handle and cam together after removal.

7. Clean lifter box and yoke bar where lifter box slides up and down.

#### **COVER AND YOKE REASSEMBLY:**

- Install cam (37) into yoke bar making sure the step in the cam is down and toward the right end and the handle is in the "cover closed" position.
- Install handle (34) through splash 2. shield (7) and into yoke bar (14) then into the cam (37) and clevis (21).
- Align holes in handle and cam then install a new grooved pin (38). Be sure the grooved pin is installed flush with the cam.
- Reinstall roll pin (22) into clevis (21).
- 5. Lubricate inside of yoke bar where lifter box slides up and down.
- 6. Lubricate lifter box then install lifter box into the yoke bar.
- 7. Lower assembly over the cover (28) and spacer block (25).
- 8. Align holes in lifter box, spacer block and cover.
- Install new cover bolts but do not tighten.

Bolts will be tightened NOTICE when centering cover at reassembly (see Centering Cover under **ADJUSTMENTS).** 

10. Lift cover and yoke assembly and place on lift arms. Install washers (10) and bolts (11) into ends of lift arms.

#### **CHECK CAM OPERATION**

When handle is rotated, cam (37) moves cover (28) in or out of the cooking well. Cam and spacer block (25) lock the cover when pressure in cooking well pushes up on the cover.

#### **CENTERING COVER:**

This is important for prevention of steam leaks and keeping O-ring wear to a minimum.

It is important warning NOTICE sign (6) be placed back into its original position and screws replaced after making this adjustment. If this sign becomes worn or illegible, it must be replaced immediately.

- Remove screws from both ends of warning sign (6) leaving rivet in place. Swing sign out toward the right.
- Using a 1/4" allen wrench, loosen but 2. do not remove two cover bolts (23) through holes in top of splash shield (7).
- Move the cover handle to the closed 3. position and place a lubricated O-ring gasket in the groove of the cover. Move cover handle to the open position.
- 4. Depress the bottom half of both lift switches to move the cover to its lowest position. Switches must be depressed until the cover stops.
- Open and close cover several times in cooking well to let cover seek its own center. With cover in CLOSED position, tighten each cover bolt a little at a time while alternating between the two until they are fairly tight.
- Using a torque wrench, tighten each bolt to a maximum torque of 180 in/lbs or 15 ft/lbs.

#### **SAFETY RELIEF VALVE**

The safety relief valve opens in the event pressure in the cooking well meets relief pressure rating of the valve. DO NOT alter or attempt to repair this valve.

**AWARNING** Keep away from safety relief valve opening without heat and steam protective apparel. Escaping steam could cause serious burns.

## **Replacement:**

NOTICE

Replacement valve must be rated 15 PSI MAX.

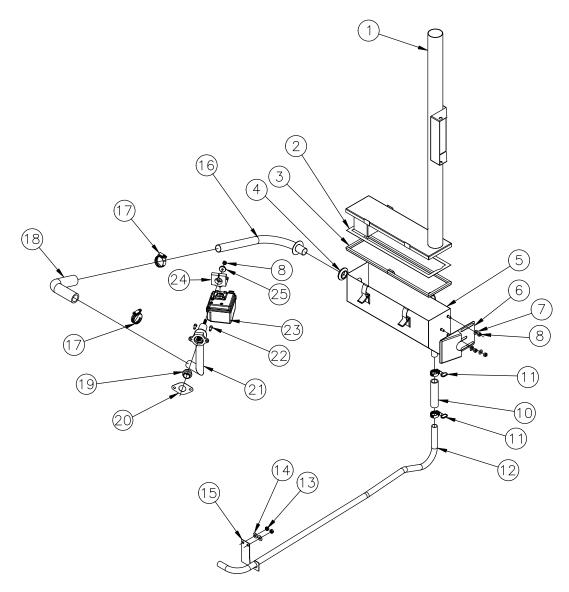
- 1. OPEN the cover.
- 2. Unscrew valve (27) from the cover.

**AWARNING**DO NOT install valve discharge opening in the direction of foot traffic areas.

 Apply teflon tape to threads. Screw new valve into the cover with valve discharge opening facing the LH or RH rear corner that faces away from foot traffic as shown below.



# 6 - PRESSURE SYSTEM



DO NOT attempt to tighten, repair, or replace any fitting, line or component unless main electric power is disconnected and cooking oil has cooled. Hot oil could spray out under pressure causing serious burns.

The following operator habits may cause the pressure system to become faulty:

 Overfilling cooking well with oil: See operation manual for correct oil level.

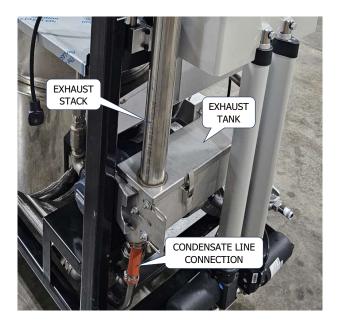
- Overloading baskets with product: Oil level will rise too high.
- Breading then dropping: Excess coating can collect in pressure regulating valve and exhaust tank. See operation manual for proper coating instructions.

#### **EXHAUST DRAIN TUBE**

Tube (12) drains condensation from exhaust tank into the condensate pan.

### **EXHAUST TANK**

Steam and vapors are exhausted from the cooking well to the exhaust tank.



See previously mentioned operator habits. Muffler can become obstructed. The obstruction usually forms on the bottom of tank where condensate drain tube (12) is connected. Tank will then become filled with liquid. Liquid may be forced up the stack (1) when pressure is released at the end of a cooking cycle.

### **EXHAUST TANK REMOVAL**

- 1. Disconnect the Condensate Line from the bottom of the exhaust tank by loosening one of the yellow butterfly clamps (11).
- 2. Release the exhaust tank from the mounting bracket on the frame by pulling the top release up and twisting to the right to hold it open. Do the same for the bottom release.



3. Pull the stack out of the mounting bracket. Then pull the exhaust tank off of the exhaust tube.

### **EXHAUST TANK CLEANING**

1. Loosen four latches holding cover and stack (1) to tank, then remove cover. Remove rubber grommet (4) from end of the muffler. Set the tank in a sink and clean thoroughly.

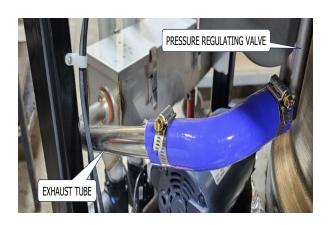


- 2. Inspect gasket (3). Replace if needed. If replacing gasket, apply small bead of silicone sealant in bottom of gasket groove before installing on to tank.
- 3. Clean all tubes.
- 4. Replace grommet (4) if necessary.
- 5. Assemble in reverse order

### **EXHAUST TUBE**

Tube (16) directs steam and vapors from cooking well into the exhaust tank.

 Loosen the nuts on the left end of the exhaust tank and slide the bracket all the way toward the rear.

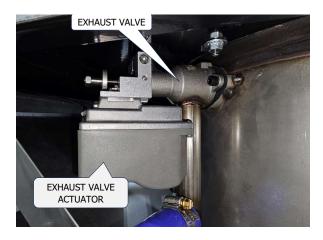


- 2. On the right end of the exhaust tank. Loosen the hose clamps at each end of the connecting hose and pull the hose off the tubes.
- 3. Swing the Exhaust Tube down past the leg of the frame.
- 4. Pull the tube out of the end of the Exhaust Tank.
- 5. Rotate the exhaust tube down past the leg of the frame and pull out of the exhaust tank.
- 6. Reassemble in reverse order.

### PRESSURE REGULATING VALVE

Valve (21) is preset to maintain a maximum pressure of 12-14 psi during a cooking cycle. Pressure may build slowly or remain low when cooking small loads. Add one or two quartered potatoes with product to help build and maintain maximum pressure.

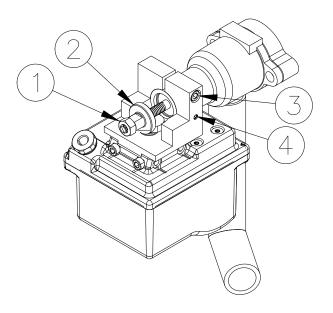
The valve is operated by an actuator which is controlled by the control panel.



### **REMOVAL**

**NOTE:** Pressure regulating Valve must be closed before removing. Start a cook cycle and wait 15 seconds to allow the valve to fully close, then turn fryer off.

- Move fryer to a place where access can be made to the left side of the fryer.
- 2. Remove the left side panel.



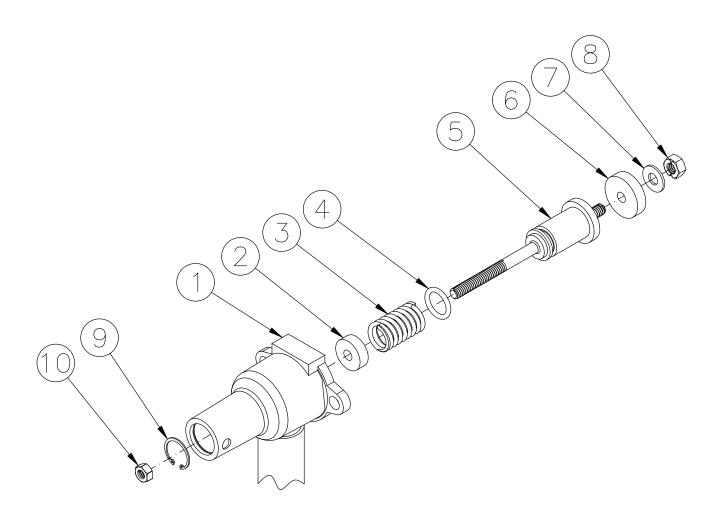
- 3. Remove nut (1) and cam follower (2).
- 4. Remove setscrews (4), loosen screw (3), slide actuator off valve body and set aside.



- 5. Remove the two PR valve mounting bolts being careful to prevent the valve from falling freely. Set the valve aside.
- 6. Remove the valve seat from the cooking well and set aside.
- 7. Remove the gasket from the mounting boss on the cooking well. *It may have come off with the valve.*
- 8. Go to page 6-5 to make repairs.

### **REPAIR**

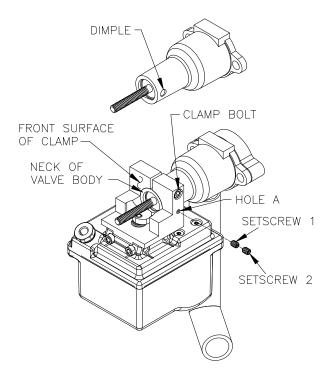
To make repairs to the valve, use kit #21775 which includes items 2 thru 9 and includes a new gasket to mount the exhaust valve to the cooking well.



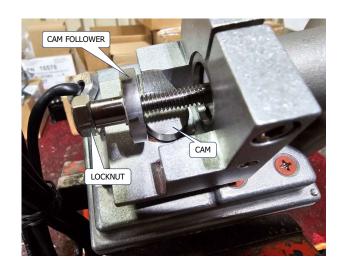
- 1. Reinstall locknut (10) and push valve stem (5) out through valve body (1).
- 2. Remove all parts from valve stem (5).
- 3. Clean valve stem (5) and pressure disc (6).
- 4. Replace any damaged or worn parts.
- 5. Coat O-ring (4) with new cooking oil

- and install in O-ring groove on valve stem (5). Reassemble all other parts onto valve stem.
- 6. Reinstall retaining ring (9) into groove in the neck of the valve body (1).
- 7. Insert valve stem (5) into valve body (1) making sure the outer bearing (2) is against the retaining ring (9).

### **REASSEMBLY**



- Insert the valve body into the clamp on the actuator so that the end of the valve neck is flush with the front surface of the clamp and tighten the clamp bolt slightly to hold the valve in place.
- Rotate valve body to align hole A with dimple in the neck of the valve and insert one setscrew into hole A until it seats into the dimple on the neck of the valve.
- Loosen the clamp bolt and tighten the setscrew finger tight. Insert the second setscrew into hole A and jam it against the first setscrew.
- 4. Tighten the clamp bolt until it is hand tight.

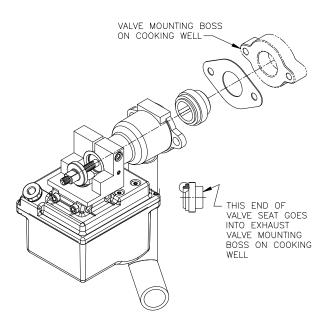


 Reinstall the cam follower until it makes light contact with the cam. Hold the follower in place and install the locknut to lock the follower in place.

#### **REINSTALLATION:**

1. While holding the new gasket in place insert the valve seat into the valve mounting boss on the cooling well.

Make sure the seat side of the valve seat faces out when inserting it into the well.

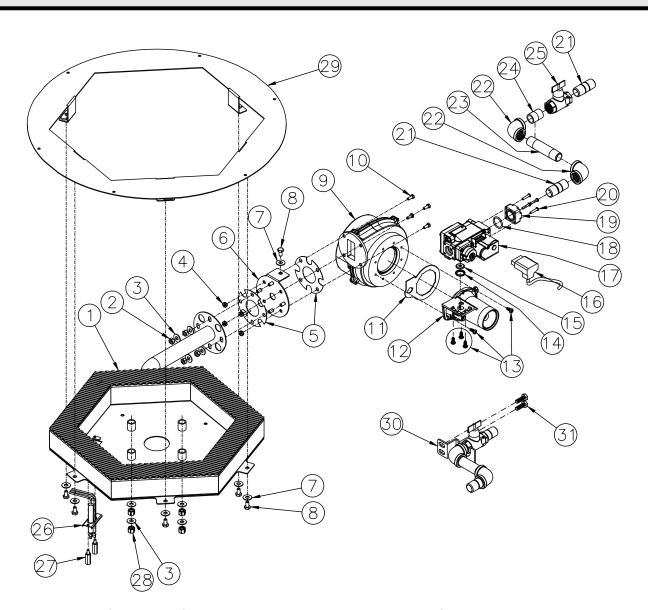


2. Insert the two valve mounting bolts removed earlier and place the valve gasket over the two bolts.

- 3. Hold the valve/actuator in place while screwing in the mounting bolts into the mounting boss and tighten.
- 4. Slide the wire from the actuator through the white wire clamps and route beneath the igniter box along the channel of the frame and into the raceway beneath the power input box.
- 5. Reconnect wires in the raceway...
- 6. Reconnect power to the fryer.

If replacing a new actuator tor the new actuator will need to be in the closed position, with the narrower part of the cam against the follower. If necessary, connect the ew actuator (without the PR valve installed), turn the unit on and start a cook cycle to turn the cam to the closed position, then turn the unit off to complete the instalation.

## 7 - ES24G MAIN BURNER SYSTEM



## **BURNER INFORMATION**

# Main Burner Orifice Sizes Up To 2000 Feet Above Sea Level:

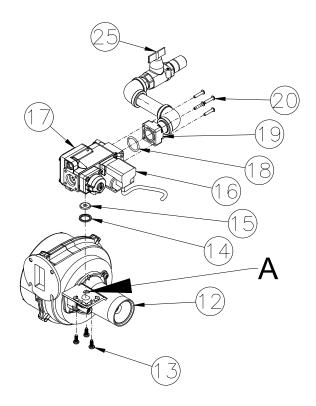
Nat (G20) Gas: #4 (.209" Dia.) LP (G31) Gas: 7/32" (.219" Dia.)

### **VENTILATION:**

- Never modify exhaust flue! Back pressures from added extensions can cause high ambient temperatures near the controls.
- Make sure unit is properly ventilated.
  Restrictions, drafts or other adverse
  conditions might affect proper operation
  of the burner and combustion assemblies.

### **GAS CONVERSION:**

Check the Gas Data Plate to verify the gas this fryer uses. To convert from one type of gas to another, the main orifice must be changed.

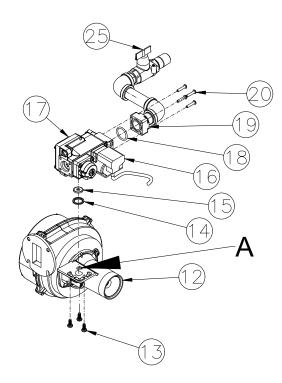


### **REPLACING THE MAIN ORIFICE:**

- Disconnect power
   Gas Fryer Unplug power cord, turn
   off main gas supply valve and discon nect from main gas supply line.
- 2. Move Fryer to clear area to be serviced and remove left side panel.
- 3. From back of fryer, using a T20 TORX screwdriver, remove four screws (20) to disconnect gas pipe from gas valve. Retain screws (20) and O-ring (18) for reuse.
- 4. Using #1 Phillips screwdriver, back out the retaining screw in the power supply plug and unplug power supply cord (16), from gas valve (17).

- 5. From under fryer, using a T25 TORX screwdriver, remove three screws (13).
- 6. Slide gas valve (17) out through back of frame.
- 7. Remove the main gas orifice (15) and O-ring (14) from the valve.
- 8. Insert the new main gas orifice into Oring (14) and place into gas valve (17).
- Slide gas valve (17) through back of frame and place on top of the venturi (12) insert a screw (13) through the inside hole (marked A).
- 10. Install the two remaining screws (13).
- 11. Reinstall O-ring (18) and reattach the gas pipe with the four screws (20) removed in step 4.
- Plug gas valve power supply cord (16), unpluged in step 4, into gas valve (17) and reinsert the retaining screw and and tighten.
- 13. Move fryer back into position, reconnect to the main gas supply line and open manual gas valve (25).
- 14. Reconnect power supply cord and open the main gas supply valve.

### **GAS VALVE REPLACEMENT:**

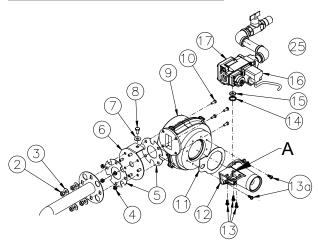


## **Gas Fryer**

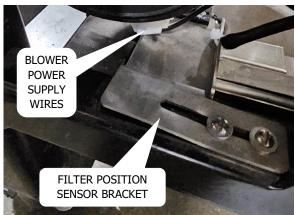
- 1. Disconnect power
  - Gas Fryer Unplug power cord, turn off main gas supply and disconnect from main gas supply line.
- 2. Move Fryer to a clear area to access and remove left side panel.
- 3. From back of fryer, using a T20 TORX screwdriver, remove four screws (20) to disconnect gas piping from gas valve (17). Retain O-ring (18) for reuse.
- 4. Using #1 Phillips screwdriver, back out the retaining screw in the power supply plug and unplug power supply cord (16), from gas valve (17).
- 5. From under fryer, using a T25 TORX screwdriver, remove three screws (13).
- 6. Lift gas valve (17) off of the venturi (12) and slide gas valve (17) out through back of frame.

- 7. Remove main gas orifice (15) and Oring (14) from the valve.
- 8. Insert the main gas orifice (15) into Oring (14) and place into new gas valve.
- 9. Slide gas valve through back of frame and set on top of the venturi (12). Insert one screw (13) through the inside hole (marked A).
- 10. Install the two remaining screws (13).
- 12. Reinstall O-ring (18) and reattach the gas supply piping with the four screws (20) removed in step 3.
- 13. Plug gas valve power supply cord (16), unpluged in step 4, into gas valve (17) and reinsert the retaining screw and and tighten.
- 14. Open the manual gas valve (25).

#### **BLOWER REPLACEMENT:**



- 1. Unplug power cord, turn off main gas supply and disconnect from main gas supply line.
  - 2. Move Fryer to clear area to be serviced and remove left side panel and remove filter pan.
  - 3. From under fryer, using a T25 TORX screwdriver, remove three screws (13).
- 4. Unplug the gas valve power supply cord (16) from valve and lift gas valve (17) and gas supply piping off of venturi (12). Slide gas valve (17) and piping out through back of frame. Be sure orifice (15) and Oring (14) stay with gas Valve.

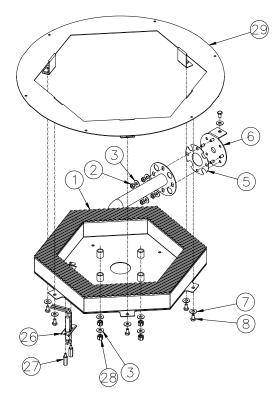


- Remove the FILTER POSITION SEN-SOR and allow to drape over outside of frame retaining screws for reassembly.
- 6. Unplug blower power supply cord.

- Carefully remove four bolts (10) and nuts (4) to disconnect blower from burner. See Illustration top left. <u>DO</u> <u>NOT</u> let blower drop out of fryer.
- 8. Using a T25 TORX screwdriver, remove two screws (13a) to separate venturi (12) from blower (9). MAKE NOTE OF THE POSITION OF THE GASKET (11).
- 9. Assemble venturi (12) to new blower using screws removed in step 6,
- Install new blower using four bolts (10) and nuts (4). MAKE SURE gasket (5) is in place between blower (9) and plate (6).
- 11. Plug in blower power supply cord.
- 12. Reinstall FILTER POSITION SENSOR BRACKET.
- 13. Slide gas valve and gas supply piping through back of frame and set on top of the venturi (12). Be sure orifice (15) and O-ring (14) stay with gas valve.
- 14. Insert one screw (13) through the inside hole (marked A), then Install the remaining screws (13).
- 15. Open the manual gas valve (25).

- 14. Insert one screw (13) through the inside hole (marked A), then Install the remaining screws (13).
- 15. Open the manual gas valve (25).

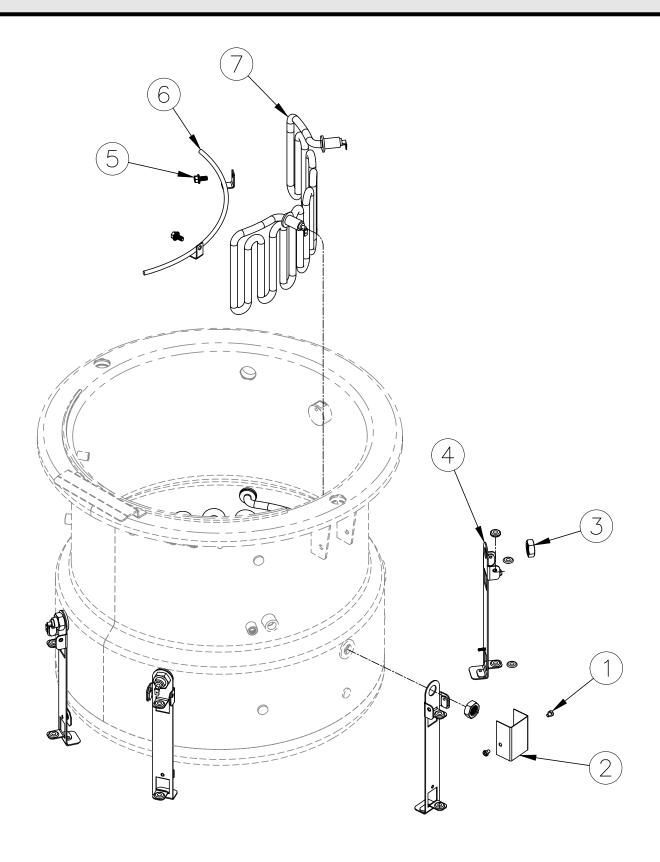
### **BURNER REPLACEMENT:**



- Drain oil from cooking well then unplug power cord, turn off main gas supply and disconnect from main gas supply line.
- 2. Move Fryer to clear area to be serviced.
- 3. Remove and filter pan, Drain valve with actuator and left side panel.
- 4. From under fryer, disconnect ignition wire and flame sensor wire from burner ignitor (26).
- 5. Remove two standoffs (27) and ignitor (26).
- 6. Remove four nuts (2) and washers (3) to disconnect burner (1) from bracket

- (6).
- 7. Remove five bolts (8) and washers (7).
- 8. Loosen four standoffs (28). While holding burner in place remove standoffs (28) and washers (3). Lower and remove burner from under fryer.
- 9. Slide new burner under fryer and install in reverse order.

# 8 - HEATING ELEMENTS



### **ACCESS FOR SERVICE**

- 1. Disconnect main power supply.
- 2. If possible, move unit to a place where there is access to both sides of the unit.
- 3. Remove side panels from fryer.

If the defective heating element is not known, conduct tests A and B on all elements to find the defective one.

### **TEST A - OPEN ELEMENT:**

- 1. Using a multimeter, set to measure Ohms O.
- 2, Attach one lead from the meter to the terminal on one end of a heating element and the other lead to the terminal on the other end of the heating element. If the heating element is good, the meter should indicate a resistance of 5 to 15 ohms.
- 3. Proceed to test the other two elements as described in step 2.

#### **TEST B - GROUNDED ELEMENT:**

- 1. Set the meter to audible continuous circuit.
- 2. Attach one lead to any metal part of the unit. Touch the other lead to each heater terminal. If the alarm sounds the element is grounded and must be replaced.

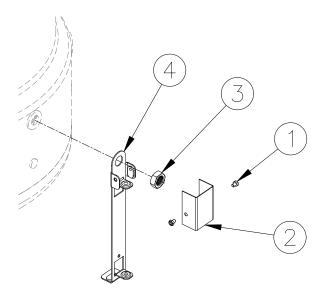
Alternate method: Set the meter to Ohms. Attach leads as described in step 8. A reading of less then 20 ohms indicates a bad element.

### REPLACING DEFECTIVE ELEMENT

Refer to the illustration on page 8-1.

1. Remove screws (5) and guard (6) from in front of defective element.

- 2. Remove screws (1) and terminal protectors (2) from both ends of the defective element (7).
- 3. Disconnect wires from both ends of the defective heating element (17) and set the hardware aside for reuse.
- Remove heating element mounting nuts
   (3) and discard. Remove wiring brackets
   (4) from the defective element and set aside.
- 5. From inside cooking well, pull element toward center of cooking well to remove.



### **INSTALLING NEW ELEMENT**

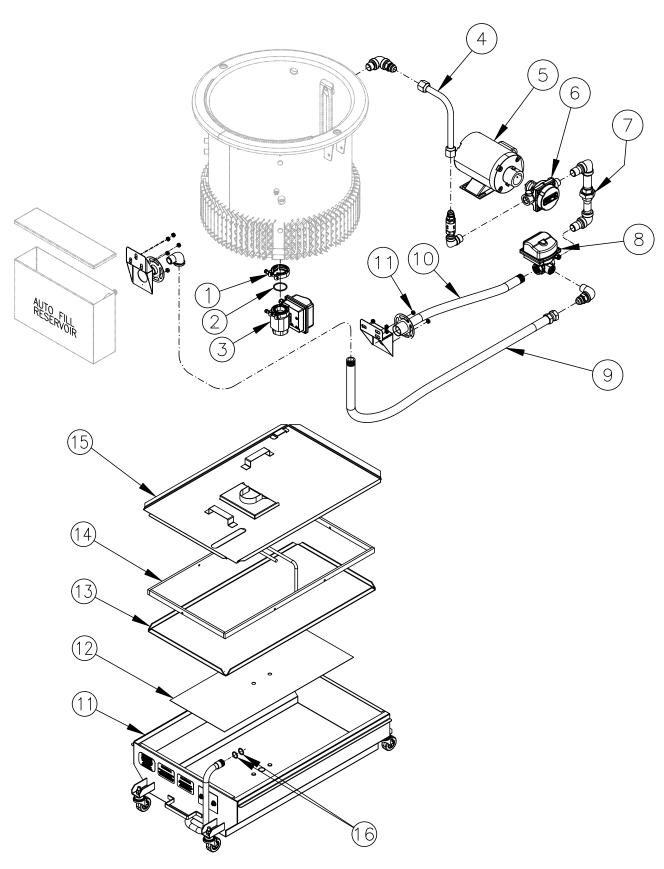
- Insert new heating element through mounting holes from inside of cooking well.
- 2. Install wire routing brackets (4) and new element mounting nuts (3).



Apply XX lbs of torque to these nuts.,

- 3. Reconnect heating element wires.
- 4. Reinstall terminal covers (2) with screws (1).
- 5. Reinstall guard (6) with screws (5).

# 9 - DRAIN VALVE AND FILTER SYSTEM

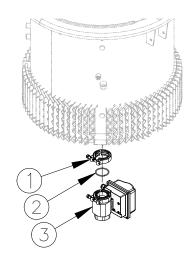


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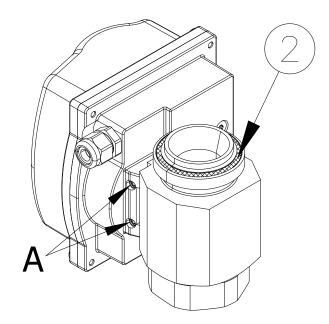
### **DRAIN VALVE & ACTUATOR**

### Replacement:

- 1. Open front panel, lift off and set aside.
- 2. Remove filter pan from under the unit.
- 3. Drain cooking oil from cooking well into a container made for handling hot oil.
- 4. Disconnect fryer from power supply.
- 5. Move fryer to a place where access can be made from the left, back and right sides.
- 6. Remove the left and right side panels.
- 7. In the front raceway below the control box, locate the wire going to the drain valve actuator. Disconnect it and remove it so it is free.



- 8. While supporting drain valve and actuator, remove clamp (1) holding drain valve in place.
- 9. Remove drain valve and actuator (3) from under fryer.

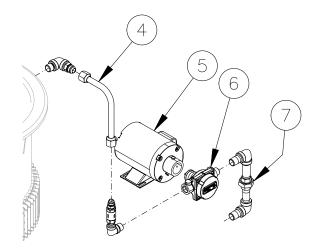


- 10. Remove O-ring (2)
- 11. To replace either the drain valve or the actuator, loosen screws **A** but do not remove.
- 12. Pull actuator away from valve.
- 13. Reassemble and reinstall in reverse order.

### **PUMP & MOTOR**

### Replacement:

- 1. Disconnect fryer from power supply.
- 2. Open front panel, lift off and set aside.
- 3. If necessary move fryer to a place where access can be made from the left side, back and right side.
- 4. Remove the left and right side panels.
- 5. On the left side, slide the wiring box cover up and set aside.



- 6. Disconnect all motor power wires from box letting it hang free.
- 7, From right side of fryer, loosen compression nuts at both ends of return tube (4).
- 8. Completely remove compression nut on motor end of tube.
- 9. Disconnect union (7).
- 10. Remove motor mounting bolts and nuts and set aside.

**ACAUTION** 

the piping.

Before continuing be aware there may be residual oil in

- 11. From left side, lift motor and pump out of frame.
- 12. Remove piping from both sides of pump.
- 13. To separate the pump from the motor, back out the three setscrews in the neck of the pump.
- 14. When reassembling the new pump or motor make sure the tang on the pump shaft engages the slot in the motor shaft.

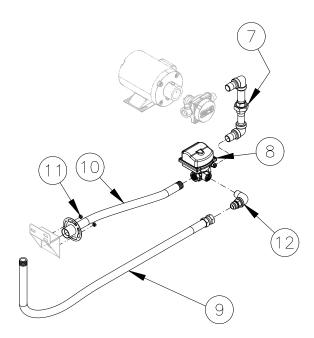
If the pump does not seat into the motor. Use the slot at the back of the motor to turn the motor shaft to align with the tang on the pump.

- 15. Reattach the piping to the pump.

  Make sure the check valve is on the left side as you look at the pump end.
- Reassemble and reinstall in reverse order.

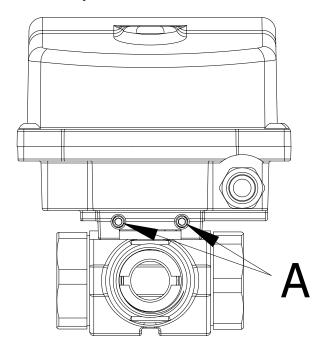
### **3-WAY VALVE & ACTUATOR**

- 1. Disconnect fryer from power supply.
- 2. Open front panel, lift off and set aside. Remove filter pan from under the unit.
- 3. If necessary move fryer to a place where access can be made from the left, back and right sides.
- 4. Remove the left and right side panels.
- 5. From front of fryer, remove the wire raceway cover by sliding up until it stops and then pull out.



- 6. Disconnect the wires going to the valve actuator and pull out of raceway.
- 7. Remove two Kepsnuts (11) then remove suction hose (10) from bracket, disconnect it from valve (8) and set aside.
- 8. Disconnect the Autofill Hose (9) from elbow (12)).
- 9. Loosen Union (7) and while supporting 3-way valve (8) and actuator, completely disconnect union (7).

10. Remove the pipe assemblies from the 3-way valve.



- To separate the 3-way valve from the actuator, loosen screws A but <u>DO</u>
   NOT remove.
- 12. Pull actuator away from valve.
- 13. Reassemble and reinstall in reverse order.

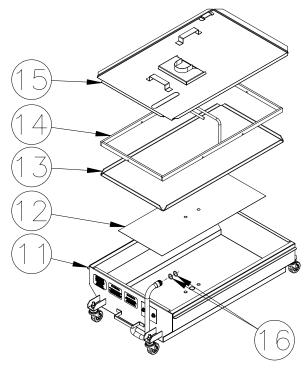
## **FILTER PAN**

See Operation Manual for detailed filtering procedures.

## Filter Pan Assembly:

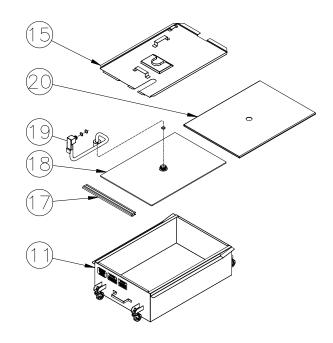
**AWARNING**DO NOT use the filter pan to transport hot oil. Hot oil could splash causing serious burns.

## **ES24G GAS FRYER**



Be sure filter components are assembled correctly. Correct order is filter screen (12) on bottom of filter pan, filter paper (13), filter hold-down (14) and cover (15) on filter pan.

## **ES24E ELECTRIC FRYER**



# **10 - TROUBLESHOOTING**

## **SMART TOUCH CONTROLLER TIPS**

COMPLAINT	CAUSE	REMEDY
Display reads OIL TEMP TOO HIGH	Controller detected an excess of 415°F (or 213° C)	<ul> <li>Go to Oil Management</li> <li>Run manual filters to lower oil temperature.</li> <li>After the manual filters, reset the system</li> </ul>
Oil temp too high for selected product	Different preset selected	Go to Oil Management and run a manual filter to lower oil temperature.
Display reads HEATER FAULT	Oil temperature not rising properly	Check that gas line is properly connected and manual shut-off valves are open.     * Call for service
Display is blank	Unplugged Hi Limit Tripped	Plug in Cycle power, monitor, call Service if it repeats.
Display reads PROBE FAULT	* Probe circuit is open or shorted * Probe wires are connected in reverse * Temperature changes more than 100F in two seconds	* Call for service
Display reads INTERNAL FAULT	Internal fault detected	* Call for service
Display reads Valve Initializing	Valve may be out of proper position.	* Call for service

## **ES24G GAS TIPS**

COMPLAINT	CAUSE	REMEDY
Burner won't ignite	closed.	<ol> <li>Open gas shut-off valve</li> <li>Connect gas line.</li> <li>Call for service.</li> </ol>

## **COVER AND YOKE TIPS**

COMPLAINT	CAUSE	REMEDY
Cover hard to CLOSE	<ol> <li>O-ring dry or dirty</li> <li>O-ring groove dirty</li> <li>Hard O-ring</li> </ol>	<ol> <li>Clean and lubricate</li> <li>Clean</li> <li>Replace</li> </ol>
Cover won't OPEN  Never use force to OPEN cover.	<ol> <li>O-ring dry or dirty</li> <li>O-ring groove dirty</li> <li>Hard O-ring</li> <li>Pressure not released</li> </ol>	<ol> <li>Clean and lubricate</li> <li>Clean</li> <li>Replace</li> <li>Contact service person</li> </ol>
O-ring Break  DO NOT rest rack on top flange of cooking well. Damage to area in contact with o-ring can cause leaking under pressure or O-ring failure.	O-ring groove dirty     Nicks in cooking well or cover	1. Clean 2. Remove

## PRESSURE SYSTEM TIPS



DO NOT attempt to tighten, repair or replace any fitting, line or compo-A DANGER nent when there is pressure in the cooking well. Hot oil could spray out under pressure causing serious burns.

COMPLAINT	CAUSE	REMEDY	
No proceuro	Pressure regulating valve dirty or blocked open	Contact service person	
No pressure	Leaks around cover O- ring	2. Replace O-ring	
Excess pressure		Turn cook/filter switch     OFF. Contact service     person.	

## **PRODUCT TIPS**

## Fresh Chicken:

COMPLAINT	CAUSE	REMEDY
Product too light	<ol> <li>Low oil temperature</li> <li>No coating</li> <li>Not done</li> <li>Incorrect rack tier used</li> </ol>	<ol> <li>Check cook temperature</li> <li>Check procedures</li> <li>Increase cook time</li> </ol>
Product too dark	<ol> <li>High oil temperature</li> <li>Wrong coating</li> <li>Breaded too long</li> <li>Old oil</li> </ol>	<ol> <li>Check cook temperature</li> <li>Check procedures</li> <li>Discard</li> <li>Change oil</li> </ol>
Product not done	Low oil temperature     Cook time too short	Check cook temperature     Increase cook time
No flavor	Improper marination	Check procedures
White spots	Product stuck together     Not following product loading process	
Dark spots	1. Dirty oil	Filter or replace

## **FILTERING TIPS**

COMPLAINT	CAUSE	REMEDY
Motor will not start  Turn cook/ filter switch to OFF position to avoid splashing of oil when motor protector reset but- ton is pushed.	Overload tripped	Wait for overload to cool.     Push red motor protector reset button located on rear of motor.
Motor hums but will not start	<ol> <li>Solidified shortening in pump</li> <li>Crumbs in pump</li> </ol>	<ol> <li>Turn cook/filter switch OFF. Contact service person.</li> <li>Turn cook/filter switch OFF. Contact service person.</li> </ol>
Motor starts but will not pump	<ol> <li>Filter pan not completely installed</li> <li>O-rings on riser line are not installed or cut.</li> <li>Solidified shortening in piping or filter pan</li> </ol>	<ol> <li>Firmly push filter pan in</li> <li>See FILTERING</li> <li>Turn cook/filter switch OFF. Contact service person.</li> </ol>
Motor starts but will not pump or stops at any level	<ol> <li>Filter paper or hold down improperly installed</li> <li>Not using enough         Broaster<sup>®</sup> filtering compound     </li> </ol>	<ol> <li>See COOKING OIL CARE AND FILTERING</li> <li>Next filtering cycle, make sure proper amount of Broaster<sup>®</sup> filtering com- pound is used</li> </ol>
Motor starts but stops pumping when oil is level with top of hold down, approximately 1 inch of oil in bottom	Filter paper improperly installed or crumbs under filter paper or hold down	See COOKING OIL CARE     AND FILTERING



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